LEGAL NOTICE

MASSACHUSETTS BAY TRANSPORTATION AUTHORITY
10 PARK PLAZA
BOSTON, MASSACHUSETTS 02116

Request for Letters of Interest

The Massachusetts Bay Transportation Authority ("MBTA") hereby solicits Letters of Interest ("LOI") from firms or teams interested in managing, operating and maintaining the MBTA's commuter rail system.

The MBTA operates between 470 and 490 revenue trains each weekday serving approximately 70,000 inbound customers and utilizing 400 to 500 revenue passenger coaches, 80 to 90 revenue locomotives, and additional non-revenue rail and road vehicles. The MBTA's system includes approximately 13 lines and 134 stations, covering approximately 650 track miles.

The service is currently operated and maintained by a contractor working pursuant to an operating agreement with the MBTA, which expires June 30, 2013. The MBTA intends to select a commuter rail contractor after a multi-phase selection process including a Request for Statements of Qualifications ("RFQ") to be issued in early 2012 and a subsequent Request for Proposals ("RFP") to be issued in spring 2012. The MBTA plans to make an award under a new operating agreement in late 2012/early 2013.

The MBTA seeks to contract with one or more firms or teams that have demonstrated capabilities to provide high quality customer service, including sustained levels of strong on-time performance; rolling stock reliability and availability; system cleanliness; passenger, employee, and public safety; infrastructure performance; and general passenger satisfaction. In addition, the MBTA, through its contractor, seeks to innovate in the implementation of existing and emerging technologies to achieve quality service, improved customer communications and stronger system performance in all areas. The firm(s) or team selected by the MBTA will, among other things, be required to comply with contract terms relating to the employment of eligible commuter rail employees and to certain terms and conditions of employment in existing collective bargaining agreements.

The commuter rail operating agreement is anticipated to include the following major tasks:

- Operation and dispatch of passenger trains seven days per week;
- Service planning to maximize fleet, facility and employee utilization;
- Maintenance of rolling stock, track, signal systems, communications, bridges, drawbridges, information technology systems, facilities and stations;
- Customer service functions including routine and emergency communications, planning for and responding to service disruptions;
- Ticket sales and fare collection;
- Ensuring the safety of the public, customers and employees;
- Provision of all necessary management personnel and corporate support services;

- Compliance with all applicable federal, state and local operating, safety, employment and environmental regulations; and
- Effective coordination of operations with area and partner railroads.

Letters of Interest from firms or teams interested in receiving a Notice of Availability of the RFQ will be received by the MBTA until **2:00 pm on Friday, February 10, 2012.** All responses should be labeled **"Letter of Interest – Commuter Rail Operating Agreement"** and addressed to:

Robert A. Johnson
Director of Materials Management
Massachusetts Bay Transportation Authority
10 Park Plaza, Suite 2810
Boston, MA 02116

Letters of Interest must provide a mailing address, telephone number, email address and fax number for each firm or team's designated contact in order to ensure that a Notice of Availability of the RFQ document will be received by the interested firm or team.

This is **not** a request for qualifications or proposals. Submission of a Letter of Interest is not a prerequisite for responding to the RFQ.

For general information on the MBTA commuter rail system, schedules and recent performance please refer to the MBTA website at http://www.mbta.com. An overview of the system can also be found at http://www.mbta.com/business_center/bidding_solicitations/.
More detailed information on the contract scope and terms will be made available at the time of the RFQ.

Any request for further information during the Request for Letters of Interest phase must be made in writing to:

Mr. Steven Mudge
Senior Director of Rail and Water Operations
Massachusetts Bay Transportation Authority
10 Park Plaza, Suite 2810
Boston, MA 02116

On behalf of the MBTA, thank you for your time and interest in responding to this Request for Letters of Interest.

Massachusetts Bay Transportation Authority

Jonathan Davis
Acting MBTA General Manager and
Rail and Transit Administrator